



JOY

AN INTELLIGENT RECEPTION ROBOT
DRIVEN BY THE TALEMATE PLATFORM

Create. Connect. Combine. **The Unthinkable.**

THE CHALLENGE

Maintaining an efficient, **high-impact presence in diverse public settings**—from a museum or shopping mall to an office front desk—is a complex challenge. It requires a large, highly trained staff who can simultaneously greet, guide, and inform visitors while managing a vast, up-to-date knowledge base.

Sustaining and scaling this demanding level of service is a challenge. Achieving a truly seamless, interactive client experience – one that consistently delivers company information and effectively gathers visitor data – requires a smarter, automated solution.

The **JOY, driven by the Talemate Platform**, is the **automated solution your enterprise needs**. Built specifically for commercial purposes, this robot ushers in a new era of front-line services by acting as both a **state-of-the-art reception tool and a dynamic platform for advertising possibilities**. It delivers a full range of optimized functions in high-traffic environments, ensuring your operation remains **innovative, cost-effective, and efficient**.

*Unlock the next era of front-line service. The **JOY** uses the no-code Talemate Platform to effortlessly manage client flow, gather data, and leverage dynamic advertising opportunities.*



THE TALEMATE OFFER

The JOY transforms client flow, automatically receiving, interacting with, and guiding visitors from the moment they arrive.

Utilizing its human-like voice, The JOY proactively greets and engages visitors. Its cutting-edge navigation and state-of-the-art voice and visual capabilities ensure seamless operation, easily handling obstacles and integrating with existing smart tools.

The Talemate Platform is the **no-code backbone** controlling the JOY. Designed for non-technical users, this intuitive software allows you to **effortlessly create, automate, and adapt any scenario or service process**.

Unique features:

- **Intelligent Appointment Matching:** Seamlessly welcome clients and verify appointments.
- **Data & Feedback Collection:** Automatically count traffic, track inquiries, and collect valuable visitor data, opinions and suggestions.
- **Complex Indoor Navigation:** Guide visitors to any location, effortlessly integrating with lifts and automatic doors for full access.
- **Dynamic Dual-Screen Advertising:** The original design features an ultra-clear large screen, ideal for high-impact video, image, and interactive advertising campaigns.
- **Remote Monitoring & Control:** Provide real-time (video) oversight and distant control of your reception area or showroom.
- **Personalized Multi-Language Tours:** Visitors can customize their tour experience, featuring narrated guidance available in multiple languages.
- **Smart Device Integration (IoT):** Seamlessly integrate with smart systems, such as signalling a coffee maker upon client request.
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The **Talemate package** doesn't just upgrade your reception—it **unlocks a new, innovative level of client interaction and provides endless new opportunities** for high-value advertising revenue.

In this package

HARDWARE

An intelligent reception robot of the highest quality, by Robint, immediately deployable at your venue.

The hardware can be purchased or leased.

SOFTWARE

The no-code **Talemate Platform** software to control, guide and steer your robotics solution.

*The **Talemate Platform** installation is bought once and the software remains operational under a monthly licensing fee arrangement.*

TRAINING

A short, comprehensive training to use and operate the **Talemate Platform** in combination with your robotics.

An on-site training session and remote support is included in the purchase or lease.

Technical specifications

HARDWARE

- Voice, screen, or sensor interaction mode
- Operation screen: 13.3-inch LCD Screen
- Display screen: 18.5-inch HD Screen
- Autonomous speed change 0-1.2 m/s
- HD 800 W Camera
- Hi-Fi Subwoofer
- Self-charging, Cycle service
- Size: 390×380×1030 mm — 32 Kg
- Cruising Time: 6-8 hours
- Charging Time: 3-4 hours

SOFTWARE

- Guiding, controlling and linking all robotics
- Cloud based
- Autonomous navigation with unlimited mapping and POI'S
- Fully open API
- MQTT-compatible (multiple brokers)
- Multi language support
- No-code: used without technical skills
- Integration with IoT devices

Prices

HARDWARE

- Purchase JOY: € 3.900



SOFTWARE

- Purchase **Talemate Platform** licence
- Monthly **Talemate Platform** fee



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